

# Statement Of Conformance

Thorburn Security Solutions ("Thorburn") is a Security Services Provider that offers integrated, intelligence-driven safety and security solutions. As a proud division of the Tsebo Solutions Group, Thorburn is committed to delivering high-quality security products and services. Our expertise in risk assessment, safeguarding evaluations, and holistic, integrated solution designs positions us as a leader in the industry. By adhering to international standards of operational excellence, quality, safety, ethics, and good governance, we provide comprehensive value to our clients. With a strong sense of responsibility and ethical trading practices, we prioritise safety in all our operations, rooted in our local culture.

We understand the significance of providing effective security services that meet the needs of our clients and stakeholders, while ensuring the well-being of our employees and the public, in a manner that respects human rights and cares for the environment. Respect for human rights is incorporated into all our security operations activities and is part of our organization's core principles and culture.

This statement of conformance signifies our dedication to the principles and requirements outlined in ISO 18788:2015 and our commitment to continually improve our Security Operations Management System (SOMS).

The scope of our SOMS encompasses the planning, establishment, implementation, monitoring, evaluation, maintenance, and improvement of security operations within Thorburn. Our risk management approach covers all activities related to security services provision, including security planning, risk assessment, employee management, information management, physical security, crisis management, and incident response, among others.

We are committed to complying with all the applicable legal, regulatory, and industry requirements related to security operations management. Additionally, we strive to establish effective supply chain management practices, ensuring that our suppliers and subcontractors adhere to the same standards and principles outlined in ISO 18788 and governed by our policies.

We allocate adequate resources to ensure the effective implementation of our SOMS, prioritising the training, development, and ongoing competence assessments of our security officers to ensure that our employees possess the necessary skills-sets and knowledge to perform their roles effectively and in compliance with ISO 18788 requirements and regularly review and enhance our system to maintain its ongoing effectiveness.

Our firearms management procedures include vetting, training, and certification processes for employees authorised to carry firearms. We maintain comprehensive records of firearm acquisitions, transfers, and disposals, as well as regular inspections and maintenance to ensure the operational readiness and proper functioning of firearms.

Documentation, record keeping, and due diligence are essential components of our SOMS. We maintain accurate and up-to-date documentation and records related to our security operations, including risk assessments, policies, procedures, incident reports, and training records, as required by ISO 18788. To ensure business continuity and resilience, we shall implement robust business continuity and contingency planning processes, designed to minimise the impact of security incidents or emergencies on our operations and facilitate prompt recovery.

The Statement of conformance is to be reviewed annually or there is a significant event that affects the integrity and adherence to this policy.

*This Statement of conformance is displayed at the Thorburn Head Office and is available to all personnel including visitors and contractors. All employees are encouraged to read it and communicate any query to the National Compliance Manager. A copy of the Statement of conformance can also be obtained on request (to any interested parties) from our Head Office.*

**AUTHOR:**  
**National Compliance Manager**

**APPROVER:**  
**CEO**

**DOC. NO:**  
**SOM/POL-02/TSS**

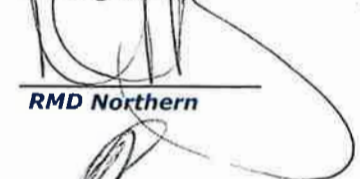
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**Stephan Botha**  
Date: 22<sup>nd</sup> May 2023

**Endorsement by top Management:**

  
**RMD Northern**

  
**RMD Southern**

  
**HR Director**

  
**Technical Director**

  
**Financial Director**

  
**Sales Director**

  
**RMD Eastern**