



MESSAGE FROM THE MD



It's hard to believe that we are already halfway through 2015. The first 6 months of this year have been extraordinary in terms of growth for our region but we have had our fair share of challenges as well. Year on year it becomes more difficult to do business, with the ever-increasing demands for cost savings by our customers resulting in reduced manpower on sites and lower costs. These put pressure on the company to perform as the shareholders expect that we handle their investments responsibly.

There are doubtless more challenges to come in the second part of this year as we prepare to grow our business and retain/keep our existing business. We must all realise that we will only be successful in retaining our existing customers if we perform, if we are cost effective and we keep our customers satisfied. As a valued employee, you are aware that we offer additional benefits, more expensive uniforms and career opportunities which other companies don't always offer, and this comes at a cost to Thorburn. We must be thankful for what our company has to offer over and above the industry standards, and show our gratitude by putting every effort into our work to ensure that our new and existing customers experience the Thorburn service excellence.

The appointment of new Management in the Northern Cape earlier this year has provided us with much needed progress in terms of maintaining service delivery standards in that area. Team Northern Cape will continue to benefit from the knowledge and guidance of the new Regional Manager. As a responsible employer, we are also refocussing on Health & Safety in the workplace, with renewed efforts to ensure the safety of all our personnel. These include the elimination of risk, root-cause analysis and behaviour-based safety.

We recently reported that Thorburn Security Solutions and Thorburn Remote Monitoring have been bought by the *Tsebo Outsourcing Group*. It is our wish that we make every effort to demonstrate to Tsebo what a fine brand they have acquired in Thorburn. We also want to stress that this acquisition will not result in any job losses.

The Thorburn "**We give security a GOOD name**" campaign will continue to underpin all our initiatives going forward and this year we have decided to implement quarterly scratch-card draws with prizes for each area (Gauteng, Northern Provinces & Northern Cape), which means 3 winners instead of one overall winner! To the security personnel who continually succeed in making us proud by portraying the Thorburn culture and giving the industry a better image, we say "Thank You!".

Dolf Scheepers

NEWS AND STORIES

Safety Leadership at Thorburn

April 2015 saw intensive safety training presented by *Labour Guide* at the Kathu Regional offices. Managers underwent a course on the content of the OHS Act, whilst 20 Security Officers completed a course to qualify them as Safety Representatives. The safety knowledge base in Thorburn has thus been strengthened.

On the 28th April Thorburn participated in the international **World Day for Safety and Health at Work** campaign. Staff were made aware of this year's theme "**Join in building an OSH preventive culture**" which is indeed what we achieve at Thorburn through our Safety Leadership. We proudly believe that **Safety is my Difference**.

Always wear your PPE **Prevent** unsafe practices
Report non-compliances

Confidence in Thorburn Mining Security Grows

The confidence in Thorburn mining security continues to grow, with the re-award of the **Palabora Mining Company (PMC)** contract to Thorburn Northern region for another two years.

In another development, **SASOL Mining** consolidated their mining security contracts, with the award of the total mining security contract to Thorburn. The first phase was in 2013 when services commenced at Syferfontein Mine and the Shondoni Mining Project. In March 2015 the services expanded to almost all the Secunda mines with the conclusion of the last deployments on 1 April 2015. Late in 2014 Thorburn also commenced with Special Operations services to SASOL at their Secunda Complex. The Operational Best Practices, employee discipline and attitude underpinned by the Thorburn approach to customer requirements has paved the way for confidence in our services offering. An excellent example of how we keep and grow a customer's business!



First shift deployment parade at Sasol Mining Secunda

Thorburn Grows Its Expertise in Renewable Energy Security

With the ever-increasing role which solar energy is playing as a power supply in South Africa, we recognise the importance of securing these critical infra-structures. Our experience in this vital sector began in 2012 when Thorburn was awarded the security contract at the **Abengoa Solar KHI Solar One** and **KaXu Solar One** in the Northern Cape.

The **Sishen Solar Plant** came next for us in 2013/2014, followed by the **Bokpoort EPC** contract. Mid-January this year saw the mobilisation of the **Jasper Solar Project** by *Group 5 & Iberdrola* in the Northern Cape, the largest solar plant in Africa.



The Jasper security team, under the Management of Henta Greeff



Our Region Excels

2015 so far at Thorburn Northern Region, has seen the acquisition of 19 new vehicles to add to the fleet to provide for new security contracts. In the last year our fleet in the North has grown to 124 operational vehicles.



Please remember to do your bit to keep vehicle maintenance costs down and regularly inspect the vehicles.



New Mobile Command Unit is Unveiled

The new **Thorburn Mobile Command Unit** was introduced in the region recently and has already stirred up much interest. The new unit provides mobility and is packed with features such as enhanced CCTV features, dial-in facilities, server backups, high level surveillance and review screens, enhanced safety features through panic systems and a combination of power supplies with battery supply of at least six hours.



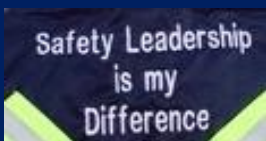
OTHER NOTEWORTHY NEWS



Safety Leadership is my Difference

“Safety Leadership is my Difference” in Thorburn recently resulted in various safety-related actions that enhance safety in the workplace. As with every year, we are again focussing on our staff during this winter and the issuing of thermal underwear and winter gloves has commenced. There may well be other additional winter surprise projects following later this winter!

This year Managers are provided with warm winter jackets with unique safety features, better than those in past years. We believe that Managers in all environments should portray and send out a message of safety, especially when conducting after hours site visits.



Strategic Safety Appointments

Two strategic Health & Safety appointments have been made to bolster the company's OHS drive:

Christine Vermeulen (who holds a SAMTRAC and various other safety qualifications and at least 8 years experience in the safety environment) as Safety Manager at Secunda.

Sipho Madonsela as the Thorburn Regional Health & Safety Manager from 1 June. This is the first appointment of its kind and Sipho comes with a wealth of practical experience gained at our Highveld Steel contract.



Other PROMOTIONS and New Appointments

Wilhelm Pieterse joins the Thorburn family as the new Regional Manager for the Northern Cape. With 24 years of Experience in the industry, Wilhelm adds great value to our NC operation



LOUIS POTGIETER has been promoted from our Security Manager at Mercedes-Benz SA to Operations Manager at SASOL Mining in Secunda



GAVIN SEHUME has been transferred as the Thorburn Security Manager at Mapochs Mine to Security Manager at SASOL Mining Secunda



BENFORD THOBEJANE has been transferred from SASOL Secunda to Security Manager at Mapochs Mine



DIRKIE ELS has been appointed as the Thorburn Security Manager at SASOL Mining Secunda



Thorburn appointed **JAKES JACOBS** as Security Manager at SASOL Mining Secunda



CONSTANCE TSOTETSI has been promoted from a Security Officer at Syferfontein Mine to the newly created position of Recruitment Officer at the Thorburn Secunda Office



ANNAMARIE DU TOIT has been appointed as the Logistical Officer at Thorburn's Secunda Office



Robert Lundall has been appointed as the Thorburn Security Manager for Mercedes-Benz SA



MARKETING & EVENTS



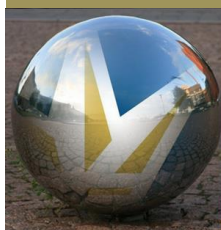
Congrats to our Quarterly Lucky Draw Winners!

Our “We give security a Good name” campaign in the Northern Region has been improved on. The quarterly scratch-card draw whereby all recipients of scratch cards are entered into a lucky draw, now has potential for 3 winners (one each for Gauteng, Northern Provinces & Northern Cape). In the past, there was only 1 winner selected out of the entire region. The winners of the June quarterly draw and recipients of R1,000 each were:

Gauteng, NW, Secunda & Sasolburg: 11272 L Boya (SASOL Rosebank)
Mpumalanga/Limpopo: 4344 C Machacha (EL Platinum)
Northern Cape: 12862 T.J Galeboe (UMK Mine)

Annual Tubatse Chrome festival

Thorburn provided the security once again at the annual Tubatse Chrome Festival held in Steelpoort. It was a good opportunity to showcase the capabilities of the new Mobile Command Unit. Vincent Ndau views images at the festival.



security driven by...
...technology

Thorburn Team participates in the 2015 Sasol Marathon

February 2015 saw the first participation by Thorburn in the annual Sasol Marathon, which is also a qualifier for the *Comrades* and *Two Oceans* marathons. Thorburn not only assisted at the registration booth, but also entered participants in the fun run, with the view of entering a team of runners in the actual marathon next year.



Soccer

The **Jab-Jabu** 7-a-side soccer tournament is an annual competition that takes place on Workers Day (01 May) at Mamelodi in Pretoria. Thorburn started participating in the annual tournament in 2010. This year there were 30 teams participating in the tournament and Thorburn entered 2 teams from Pretoria and Johannesburg.

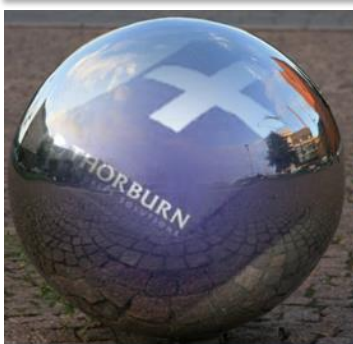


The teams played 4 games of 12 minutes each in the pool stage and the top 2 teams qualified for the group stage. With their dedication and commitment both our teams fared better than last year, with the team from Johannesburg qualifying for the group stage. They were sadly knocked out in the quarter finals, although this did not dampen their spirit. A portion of the contributions made on the day is donated to a charity organization in Mamelodi. Well done Team Thorburn.



Golf

Thorburn sponsored and participated in the annual **Kalahari golf challenge** in the Northern Cape in March. This was a 4 day event and was attended by Thorburn CEO, FC Smit and Directors Thabang Moropa and Reggie Griggs, in addition to the presence of Northern Region MD, Dolf Scheepers. It was the first opportunity which Thorburn had to showcase our new Mobile Command Unit and drone helicopter which provided aerial views of the golf course.



Encouraging a healthy lifestyle

HR MATTERS

We Care About Our Personnel

HR Manager Ellence Monyela visits Officer Manana Musawenkosi at Cosmos Hospital in Witbank. Officer Manana was injured whilst pursuing and arresting a suspect at Vanchem where he is posted. He suffered a broken arm. We wish you a speedy recovery, and salute your bravery.



Our caring HR Team often visit recovering employees with healthy snacks like the fruit taken along on their visit to an ailing member of our staff. Visiting Officer Nosiphiwe Mafeg (posted at Sasol Rosebank) during her recovery at the Charlotte Maxeke Hospital, is:

Front: Emily Dhlamini (HR), Nosiphiwe, and Ruth Mahlangu from the ERC.

Back: Ellence Monyela & Supervisor Thabo Nkgoeng.



OUR EVERYDAY HEROES

**Go the extra mile,
stand out from the
others**

Make yourself known
for your enthusiasm &
passion for your job, it
will wear off on your
colleagues.



**We give security
a GOOD name!**

Mercedes-Benz Officer of the Quarter Awards

Two Thorburn security personnel were the recipients of The **MBSA Officer of the Quarter** award for excellent job performance recently.

Ivan Tlabela (Control Room Operator) made An observation on the CCTV system that lead to an arrest and refused to accept a bribe from the perpetrator.



Gert Claassen (Investigator) recovered a Venter trailer that went missing from the MBSA premises.

**We are so proud of our personnel that
“Give security a GOOD name”**

Lebone II College thank Thorburn Security Personnel

In honour of Valentines Day 2015, the Royal Bafokeng Administration (RBA) surprised the Thorburn Security Officers based at Lebone II College with an appreciation ceremony and outpouring of gratitude. The School children of this school sang for the Security Officers and presented them with handmade Valentine's cards, thanking them for keeping them safe. It is not often that security personnel receive recognition for their work on this level and Thorburn is proud to have partnerships with valued customers like the RBA who take the time to show appreciation.



Positive **LOSS REDUCTION** Efforts

There have been many success stories in the first 6 months of 2015 but we cannot mention them all. Rest assured that we know about your good work on the ground and commend you for your efforts:

- Fire detected & extinguished at Mpact in Brits
- Copper cable recovery at Sasol Twisdraai
- Major arrest at Hans Merensky Golf Club & Spa
- Loss reduction successes at Doornbosch, Lannex & Klarinet Mines
- Positive incidents & arrests at Sasol Secunda
- Successes at Tshikondeni Mine & Palabora Copper
- Prevention of engine block theft at Midas Distribution Centre
- Arrests/recoveries in Mpumalanga/Limpopo by the Special Ops team
- Arrest & recovery at Dingleton in the Northern Cape

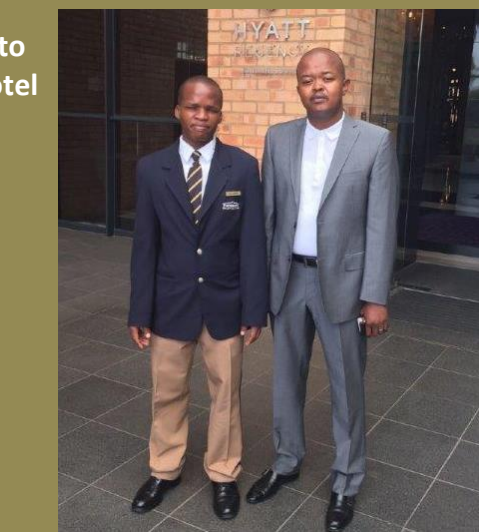
Highlighting our **HYATT REGENCY** Contract



Recently Thorburn Executive Director, Thabang Moropa paid a courtesy visit to our operation at the Hyatt Regency Hotel in Rosebank.



On another occasion, Thorburn Officer S. Teffo at The Hyatt received a Commendation certificate and R500 reward for Service Excellence in the execution of his duties. Officer Teffo went beyond his duties when assisting the Engineering Department during a burst water pipe at the hotel. The Hyatt's Francois de Villiers handed over the certificate



Kumba Iron Ore Commends Security Officers

At Kumba Iron Ore (Sishen Mine) our Officers Phuduhudu and Mogapi, as well as the control room staff, received commendations from our customer, who also expressed his satisfaction with the functioning of the permit office. There have been numerous scratch card bonuses given to our personnel for positive incidents in the past 2 months, such as denying access to vehicles due to safety reasons or invalid access cards, positive alcohol tests, and fire detected during patrol. Well done to Officers: Maruping, Tabe, Selaelo, Mosikare, Thaganyane, Setlhauno, Sebopelo, Monwametsi, Ebusang, Motlhabi, Morakeng, Motlhaoleng, Botumile, Ngake, Motseokae, Gwainyane, and Tidika

VIGILANCE BEGINS WITH YOU!

More of Our



Security Officers Maphake, Mokgotho, Naledzani, Mokwena and Senior Supervisor Mohata were instrumental in the recovery of copper cable at Lannex Mine in early January.

At Tshikondeni Mine, Security Officer Phaswana's vigilance and quick response led to the recovery of stolen copper cable. In a separate incident, more cable theft was prevented by Officer Ngadi.

At Twefontein Mine, female Security Officer Mpho Mantsha discovered 250m of blasting wire in a tool bag while searching vehicles.

Nelson Mathada and Reaction Officer Kgabu Mokwena at Doornbosch Mine, cornered and arrested a suspect in possession of 200m of blasting wire and 300m of Aberdare cables. The suspect offered to pay the Officers R5,000 not to be taken into custody! Well done to our personnel for showing the integrity that is part of the Thorburn culture.

At Nkomati Mine, between Supervisor Mduduzi and Officer Mkomo, the detection of theft of Gengear Oil during vehicle searching led to the prevention of oil to the value of R21,000 being unlawfully removed from the Mine.

Also at Nkomati, whilst following searching procedures Protection Officer Kenneth Mbuyane discovered a bag of dagga in the belongings of a drill rig operator exiting the Mine through the turnstiles. The suspect was taken for drug & alcohol testing and the matter handed over to the SAPS.

At UMK in the Northern Cape, Officers Mokwene and Otswelwong prevented stolen goods from leaving the min.

At Vanchem, the theft of vanadium product by a forklift driver was foiled by the vigilance of Officer Sithole who, using a metal detector to scan a bag of slag, discovered vanadium hidden beneath.

Caterpillar Award

The beginning of June saw Thorburn Security Officer E. Moseksi being recognised for good performance at CAT Africa in Isando. Officer Moseksi's vigilance during a routine patrol resulted in the identification of damage to the warehouse and the subsequent addressing of the issue. Presenting the commendation letter (which came with a financial reward) is CAT's Werner Zandberg.



CORPORATE SOCIAL RESPONSIBILITY

Spreading the Warmth

The annual Thorburn "Ice-Breaker" winter-warmer project kicked off in the Northern Cape this year with MD, Dolf Scheepers donating 100 warm blankets and 200 packets of soup to the needy in the community of Dingleton near Kathu. Still to follow, are the same projects in the communities of Steelpoort, Secunda and Sasolburg. In attendance were Thorburn Regional Manager Wilhelm Pieterse and Manager Kinglsey Lesesa



Thorburn on Facebook



the Thorburn Facebook page and you will automatically get all the updates we post. The page also contains posts of vacancies as they become available.

