

The Thorburner South

Thorburn Security Solutions (Southern Region)'s Newsletter
Issue 11
Jan – May 2014



Message from the Managing Director:



Thorburn is refreshing our corporate image as more subsidiaries have come on board and suddenly Thorburn is a group of companies. As Thorburn Security Solutions (Southern Region) is the oldest of the 8 subsidiaries, we have the most assets branded with the old logo. We will therefore phase over to the new logo and introduce more standardization of communications and branded items. We believe that this regrouping exercise will not only increase Thorburn's visual footprint but help us to become a well-known brand name that stands for excellence in the broader security industry.



Other tweaks include the fact that the Northern Cape (Kathu) region has been reassigned to Thorburn Security Solutions (Northern Region) as of 1 April 2014. Thank you to all who had worked very hard to establish that branch and assisted with the opening of all the mines in and around Kathu. Our dedicated managers and head of departments spent many long hours away from home to launch new contracts and establish a footprint and to them we owe a huge thank you! We are still very present in the Northern Cape especially after opening a new mining Contract on 1 May – Alexkor Mine in Alexanderbaai.

Coming back to an inspirational Thorburner, everyday Heroes are all around us and at Thorburn we all have the opportunity to do something good every day!

You can also be a hero in doing the smallest things:

- Be vigilant and aware of what is going on around you
- Be honest
- Take pride in your work and do it to the best of your ability
- Be compassionate and concerned for your co-workers, your community and your family
- Be positive and help lift the spirits of those around you
- Be helpful and kind

We are so proud to work with each one of you. Keep it up – your contributions don't go unnoticed especially to the people whose lives you impact!

Thanks and regards,
Koos van Rooyen

NEWS AND STORIES

SOCIAL DEVELOPMENT PROJECT LAUNCH

www.matlaabana.co.za



Thorburn het besluit om betrokke te raak by Matla A Bana, 'n projek wat die SAPS help om vetrekke te bou en uit te rus waar seksueel en andersins mishandelde kinders ondervra kan word.

Ons voorlopige betrokkeheid is by Vredendal SAPS en by Port Nolloth SAPS. Dit is die twee kantore waar die SAPS kindermishandelingseenhede gesetel is.

Ons is op soek na 'n container wat omskep kan word in 'n kantoor by Port Nolloth aangesien die SAPS geen plek het om hulle mene te huisves nie. Scary, maar waar! As daar dalk by enige myn 'n los container is sal ons die hulp vreeslik waardeer.

By Vredendal het ons twee vertrekke gekry en sal Thorburn die elektroniese toerusting verskaf en installeer. Daar word ook verf benodig en meubels waarvan ek 'n lys by Monique Strydom, die projekbestuurder, sal kry.

Ons sal ook helpende hande wil wees wat kan help met die verf van die mure binne wat kreatief moet wees en onder Monique se lyding sal gebeur. Enige idees is welkom. Om na Monique te luister en die hartverskeurende stories te hoor oor mishandelde kinders kan ons nie genoeg doen nie.

ATLANTIS FOUNDRIES

Attempted theft of scrap metal prevented by our Security Manager.



Our Security Manager at Atlantis Foundries, André Willemse, was very observant and caught this criminal activity as it happened:

Late afternoon on Wednesday 22 January André noticed a company tractor driving into the Atlantis Industrial area where he knew a scrap yard is located. He recognised the driver and his assistant as they drove the tractor into the scrap yard building and parked. André approached the two men and confronted them as he immediately realised what

they were doing. The suspect pleaded for a second chance and promised he will never do it again. After searching the tractor, André found items hidden in various ways and the suspect confessed to have taken it from the Atlantis Foundries site. He confiscated these items and the following day interviewed the suspect. He was able to uncover the whole story of how the scrap was collected, transported and sold and who were involved. The conclusion: two suspects were identified and a case of attempted theft was opened against them at the SAPS Atlantis. A third person was negligent as he failed to report the stealing as he was aware of it. All three have been banned from the client's site. The approximate cost of the items recovered is R4200.00.



Well done on your vigilance and bravery, André Willemse!
 "Thank you for your dedication. You make us proud" says Mr van Rooyen.

Officer Oerson found 2 pieces of brass (grippers) during searching at Atlantis Foundries in a workers bag. The value of the items is approximately R4000. Right: Colin Stanfliet (Area Manager), Oerson and Andre Willemse (Contract Manager).



Our winning team below: Jaco Stassen, Anton van der Vyver and Faizel Scheepers.



NORTHERN CAPE Recruitment and Training in Alexanderbaai.



The Thorburn team pulled off another amazing and elaborate contract launch in Alexanderbaai. From the recruitment to the logistics – everything was planned and executed by our dedicated teams collaborating and innovating. Wynand du Toit has been appointed to oversee the training department and they really proved their worth in this contract launch.

Our client required that we initiate a Social Development programme through recruiting and training local school leavers – there was immense interest from the locals. After vigorous training and testing, we selected the best 85 officers for the posts at Alexkor Mine. Our expectations of the team at the mine, under the management of Salvester Jantjies, is very high. All the best to you as you live out the Thorburn values in your post every day!

Thank you to Jaco van Wyk and the rest of the Thorburn team for your selfless dedication to get this contract up and running!

Below is Byron Hess, our Training Instructor, in action in Alexanderbaai.



STORMERS JERSEYS HANDOVER FUNCTION
Before the season kicks off, the Stormers receive their jerseys at a special handover function. Our managers ensure a safe and smooth running of the day on Monday 10 February.





LETTER OF PRAISE FROM SEYFERT CORRUGATED, ATLANTIS INDUSTRIAL

Aptly addressed to "the Thorburn Team" because success is achieved by everyone involved!

"Seyfert Corrugated Manufactures would like to express our gratitude for the excellent service rendered by Thorburn Security Solutions."

The integrity, honesty, diligence and commitment shown by Thorburn employees are highly commendable.

"The above characteristics were made evident in an incident which took place early last month. Security Officers N. Ndwandwa and A. Ntungele who worked on the day and night shift with the help of a community member who witnessed the sheets being thrown over the electrical fence and informed security supervisor Z. Shasha. A successful investigation and identification of the person responsible for the theft of metal corrugated sheets ensued. The accurate report regarding the incident made by the security officers served as crucial evidence in the disciplinary hearing that followed. He was found guilty of stealing the sheets by throwing them over the electrical fence. The worker was subsequently dismissed.

Our gratitude is extended to Supervisor P. Fubesi for her dedication and efficiency in ensuring that the company policies regarding safety and security are adhered to. The rest of the Thorburn team who deserve a mention for the outstanding service are: L. Ndzendze, T. Mnguni and J. Myakayaka.

Furthermore we would also like to thank the area manager, Mr Colin Stanfliet, for his continued excellence in service.

He adds value to the service rendered by Thorburn through his advice, support and skills. He is a regular visitor to the site and is always available when the need arises.



We highly recommend the Thorburn security team and look forward to a successful working relationship in the future."

Yours sincerely,
Selwyn Lategan (Safety Officer)

Christmas hampers donated by the residents of the estate as well as some service awards were handed out to certain individuals! The photos show the HAMPERS handed to all the staff and security officers as well as Carolus who received the prize for SECURITY OFFICER OF THE YEAR! Well done, we are so proud of you!

Thank you to our client, Marthinus Le Roux (Estate Manager) for caring for our employees just as we do!



A NEW MINE AS CLIENT

Thorburn started the Tormin MRC contract on 1 March 2014. Well done Thami Landu and team! Thorburn has established a great name in the mining industry!

Mineral Commodities (MRC) has celebrated the official opening of its Tormin mineral sands mine project situated on South Africa's West Coast, where mineral resources minister Susan Shabangu marked the milestone of the first new mineral sands operation to commence in the Western Cape since Namakwa Sands.



Clearly Thorburn has some expertise in this sector as we provide security services to both Tormin MRC and Namakwa Sands (Tronox).

ACKNOWLEDGING MORE GOOD WORK

DE WIJNLANDEN ESTATE

Our client at De Wijnlanden hosted an end of year Spitbraai in late December. All the De Wijnlanden staff received



Below: Abraham Samuels (Site Supervisor) and Bradwin Stevens (Security Officer) on site.



HELDERBERG VILLAGE

Our specialist Operations Managers for Estates, Stephan de Beer, with our new Client, Mr Douw Vermeulen at the start of the contract.



The Helderberg and Overberg region is growing in our portfolio of sites. Watch this space!

NEW CONTRACTS

To our new clients – welcome to the Thorburn family!

We are proud to announce the new contracts that started since the beginning of January until end of May 2014:

- Oudewerf Hotel, Stellenbosch
- AEF Mining
- Helderberg Village, Somerset West
- Tormin MRC Mine
- Blastrite
- Stellenbosch Hydro
- Oryx Plant Hire
- Quoin Rock
- Westvaal Motors
- Two River Farm
- De Vijgen Estate
- Alexkor Mine
- Taj Hotel Cape Town
- Blue Mountain Village, George

We thank De Zalze and Mittal for choosing to put their trust in Thorburn once again by extending their contracts for a further 3 years.

SILWERHURST ESTATE



Of our Contract Manager, Marlon Mitchell, our Client, Tony Butcher says:

“We gave Marlon the recognition that he deserves. He really is a gem!! I think Thorburn is great: your management team, your ethos, your service, your friendliness.”



Stephan de Beer, Koos van Rooyen, Marlon Mitchell and Tony Butcher honouring good work!



INTERNAL STAFF NEWS

We would like to welcome and congratulate the following people who have joined our management team or who have been promoted!

Jaco has been with Thorburn Security Solutions for 6 years and has proven himself as a loyal, capable and dedicated manager!



- Jaco van Wyk – promoted to Operations Manager responsible for the West Coast and the Northern Cape
- Riandi Carse – promoted to Easy Roster Manager
- A fresh Easy Roster Team: Esmerelda Austin and Kathleen Combrinck
- Jaco Stassen – new Contract Manager: Hyatt Regency Hotel Oubaii
- Faizel Scheepers – new Area Manager
- Odette du Plessis– new Logistics Administrator

Our support structure now boasts with 3 experienced and loyal Operations Managers!

**Thami Landu
Stephan de Beer
Jaco van Wyk**

Combined, they have more than 60 years' experience in the security industry. We are proud of the leaders we have in them!

LONG TERM SERVICE

We would like to honour the following employees for their dedication, loyalty and commitment towards Thorburn Security Solution (Southern Region). They have served an uninterrupted 5 years (by end May 2014).



JANUARY

- ❖ Makapa Seinyane – Corobrik Durbanville
- ❖ Siyamcela Baliwe – Anchor Yeast
- ❖ Jerome Essex – Tronox South
- ❖ Siviwe Tshaka – Cape Milner Hotel
- ❖ Zilindile Geville - Fancourt
- ❖ Bekinkosi Sigweba - Fancourt
- ❖ Ray Coetzee - Sanlam
- ❖ Mlamli Qudalele - Artscape
- ❖ Clinton Botha - Parmalat
- ❖ Barry Bloemstein – Old Mutual Bellville

FEBRUARY

- ❖ Richard Kannemeyer – Garden Route Casino
- ❖ Ndumiso Sobetwa – Garden Route Casino
- ❖ Nombulelo Mvulo – Garden Route Casino
- ❖ Hlayiseka Makhuele – Garden Route Casino
- ❖ Sizwekazi Blou – Garden Route Casino
- ❖ Nkosizile Rangayi – Origin Wine
- ❖ Khayelihle Mgwatyu – Dairy Belle
- ❖ Dumisani Mgade – Woolworths Financial Services
- ❖ Zubenathi Shasha – Are Supervisor
- ❖ Lulama Siroqo – Direct Axis
- ❖ Lucille Kok – PSF Consultants
- ❖ Solakhe Quwe – Truworths
- ❖ Simphiwe Tukuwana – Truworths
- ❖ Zukisani Klaas – Corobrik Landsdowne
- ❖ Lulama Nomandla – Parow CID
- ❖ Neil Muller – Artscape
- ❖ Burton Ockhuis – Garden Route Casino
- ❖ Andre September – Diemersfontein

MARCH

- ❖ Andrian Petersen – Fredriksburg
- ❖ Desirie Samuels – Tronox North
- ❖ Nikelina Kostile – Cape Town Market
- ❖ Mxolisi Mtunzi – Sanlam
- ❖ Siphumlelo Sidnana – Area Supervisor
- ❖ Sikhumbule Luwaca – Tiger Milling
- ❖ Lunga Makhasi – Spraypave
- ❖ Siphwiwo Chelesi – Insimbi Alloy
- ❖ Michael January – Cape Town Market
- ❖ Ntandazo Nzona – Direct Axis

WELL DONE TO THE GARDEN ROUTE CASINO TEAM – STILL GOING STRONG AFTER 5 YEARS!

APRIL

- ❖ Elrico Januarie – L’Ormarins
- ❖ Simamkele Mtshinindo – Artscape
- ❖ Sizeka Sekeyi – Atlantis Foundries

MAY

❖ Stanford Toro



AND BEST WISHES TO THE STAFF WHO CELEBRATED THEIRS IN JAN/FEB/MARCH 2014

Stephan de Beer	Operations Manager	2 January
Jacques Prinsloo	Contract Manager - Abeinsa	9 January
Andre Swart	Contract Manager - 15 on Orange	29 January
Gerhard Claassen	Armed Response Stellenbosch Ops Manager	31 January
Pieter Bester	Contract Manager - Santam	31 January
Nicole Wannenburg	HR Administrator	4 February
André Willemse	Contract Manager - Atlantis Foundries	5 February
Carina Spangenberg	Our Accountant at Holdings	9 February
Zandre van Reenen	Payroll Administrator at Holdings	24 February
Whalied Amoodien	Truworths HQ	25 February
Quentin Williams	Contract Manager - UMK	9 March
Christina Martin	Controller at HQ	9 March
John Hitchcock	Thorburn Director	31 March
Abigail Damon	Health & Safety Manager	STATE SECRET
Andre Erasmus	Contract Manager	13 April
Zola Tsotsa	General Worker	15 April
Colin Stanfliet	Area Manager	17 April
Anthony Moribe	Contract Manager	9 May
Jaco van Wyk	Operations Manager	13 May
Gerrit van Zyl	Contract Manager	21 May



CONGRATULATIONS MRS VAN REENEN!

Zandré Mozley married Jan-Hendrik van Reenen on 29 March 2014.

She looked gorgeous and is now a proud Mrs.

Zandré is our Payroll Clerk at Thorburn Holdings.

MANAGEMENT BREAK-AWAY AT MYKONOS

The management staff from the Bellville HQ broke away for a quick strategy and vision meeting.



Here are some of the managers you might know. As we all know, Thorburn Security Solutions (Southern Region) operates with TEAM mentality – but here are a few things these managers do (...and more...)

LEFT: **Dennis Hutchinson, Human Resources Manager.** Dennis is responsible for all recruitment and appointment of staff; he oversees the Training Centre; handles all industrial relations; manages internal applications and promotions and blesses us with his loud laugh.

MIDDLE: **Jeanine Crous, Admin Manager.** Jeanine issues, manages and is responsible for contracts and reconciliations of all communications (cellphones, laptops, emails, telephones); the uniform department falls under her; stationery; contract and client files and information; events and client entertainment; the office building admin and, and, and.

RIGHT: **Abigail Damon, Health & Safety Manager.** Abigail is responsible for implementing Health & Safety plans, procedures and compliance at every site. She knows the laws and trains our people how to apply it practically every day as part of their jobs. She oversees our internal BBBEE and SABS ISO audits.

Thank you for all your hard work and dedication! This company is reliant on people who take up their responsibilities, work hard, lead their teams and improve and grow their sphere of influence as they go...

MARKETING & EVENTS



ESTATE MANAGERS FORUM
On 26 FEBRUARY 2014 Thorburn, the leader in prestige Estate Security, made history in establishing and facilitating an Estate Managers Forum. We invited all our current Estate Clients and a handful of guests.

The essence of estate living in South Africa is the desire to be safer, to enjoy nature on

your doorstep and to enjoy quality family time. Service providers at estates create an environment where peace and vibrancy can meet – where residents and visitors can enjoy carefree living. Estate managers control the heartbeat of an estate community and security is a key element of establishing and maintaining the security estate etiquette. Thorburn, in collaboration with Val de Vie Estate, initiated the Estate Managers Forum and the launch event was held on 26 February at Val de Vie. The idea is that at this forum we share best practices for keeping our estates strong, fit, healthy, intelligent and beautiful.

The guest speaker was Mr Rob Anderson, a Professional Electrical Engineer who conceptualizes holistic security solutions based on sound engineering principles for leading local and international estates and development projects. His insights were reiterated by the team from Pentagon who showcased the infra-red, heat sensitive and analytics technology used in Bosch cameras to detect intruders.

We are proud to work at these top class estates and would like to thank all our clients and managers for attending the Forum and we look forward to more meaningful conversations, sharing of ideas and future developments in this specific field of security work.

Below LEFT: Renier Swart from Val de Vie RIGHT: Rob Anderson.



SOME OF THE PRESTIGIOUS ESTATES WE ARE PROUD TO HAVE AS CLIENTS AND WHO ATTENDED OUR FORUM INCLUDE:



THE ARGUS 2014

On 9 March 25 Thorburn dressed cyclists pitched up in the chutes to attempt to ride the largest timed road race in the world, right here in Cape Town.



We had pro's and we had novices riding in our PROUDLY THORBURN kits – some employees, some clients and some special guests. Through buying charity entries, we supported Reach for a Dream – and so we contributed R32000 to help them fulfil dreams for children with life-threatening illnesses. We are so proud of our riders!

Our strongest rider, Reginald Griggs, finished in a hard core time of 3:32:30.

4 hour riders included:

- Whalied Amoodien (our Security Contract Manager at Truworthe HQ) 4:01:01
- Andries Smit 4:06:50
- Philip Brand (our Financial Director) 4:06:54
- Marius Koch 4:06:55

5 hour riders included:

- Roaul Brophy (one of our accountants)
- Friedrich and Christ Neethling: 5:12:28 and 5:26:21

And the legs that kept going for 6+ hours:

- John Hitchcock (our Executive Director) 6:12:16
- Caryn (our Marketing & Brand Manager) and Jaco Maree 6:37:39
- Sonja van Rooyen (our MD's wife) 6:44:57
- Boet Grobler (our client at De Zalze) 6:44:59
- Jeanine Crous (our Admin Manager)

Well done to everyone who committed to the race, trained, pitched up, pedalled and faced the wind head on. Our legs and muscles are stronger, but I know our minds and hearts are as well – by competing in an endurance race, you have to build some character in the process!

Keep healthy and fit, Thorburners – start training for the next race!

FACEBOOK & THE WEBSITE

Please speak to your supervisor or area manager regarding internal vacancies. If someone from outside would like to work for Thorburn, please send CV's to the Human Resources Department at the Bellville Office or email recruitment@thorburn.co.za

If you have a query, problem or complaint please speak to your relevant managers to solve the issue. Our support staff and managers are there to keep Thorburn running 24/7 and they want to help you to keep the ship sailing smoothly. Please follow the correct channels for your queries. Thank you for your cooperation in this regard.



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